

JOIN TODAY!

AIRPORT RESPONSE TEAM



The Airport Response Team (ART) assists passengers during airport incidents and emergencies with emphasis on face-to-face passenger care and communication.

Qualifications

- LAWA and Non-LAWA employees who are **NOT**:
- regularly involved in emergency response
 - regularly assigned to work in the terminals




Trainings

- Terminal Tours
- Customer Service Skills
- Emergency Command Structure
- Drills and Exercises
- Assisting passengers with special needs

 Application and More Information: <http://insidelawa/ART>

 airportresponseteam@lawa.org

 Nancy Aguilar, 424-646-5280 or cell 310-908-7954

ART is managed by LAWA Guest Services and Emergency Management Divisions