

# AEROGRAMME

NEWSLETTER FOR THE EMPLOYEES OF LOS ANGELES WORLD AIRPORTS

Page

2



LAWA Volunteers

Page

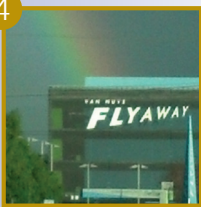
3



'Thanks' for Service

Page

4



My Best Shot



**CURBSIDE APPEAL** – The art-deco light poles and light band will improve lighting as well as assist pedestrians and motorists in navigating LAX's Central Terminal Area. Construction is scheduled to get underway this spring.

## Central Terminal Area to Get Facelift

Los Angeles World Airports (LAWA) has awarded an \$80-million contract for the construction of LAX's Central Terminal Area (CTA) Curbside Appeal Project to the joint venture of Myers & Sons Construction and J. Banicki Construction Inc. The Curbside Appeal Project will provide a new, dramatically upgraded look for LAX.

"For too long LAX has been known to travelers and guests as nine unrelated terminals connected by a traffic jam," said LAWA Executive Director **Gina Marie Lindsey**. "By bettering our roadways and providing a consistent architectural theme, we will alter that perception while creating a lasting, noticeable change in LAX's aesthetics, safety and function - change that will last for years to come."

These visual enhancements are currently on display at the Tom Bradley International Terminal, with the remaining CTA set to begin its transformation this spring and completed in 2015.

This facelift will include aesthetic improvements to the terminal area, including: installation of custom-made art deco LED light poles

similar to the lighting provided by the LAX's signature pylons; sleek, metallic silver canopies in front of Terminals 3 and 4 evoking the golden age of aviation.

Also featured will be a programmable LED light band running the length of the CTA and covering a portion of the outside upper roadway, which can play programmed video graphics and display light shows, offering a world-class welcome to travelers and visitors alike.

For traffic functionality and safety enhancement, the project will also involve retrofitting the second level roadway by removing and replacing expansion joint seals, repairing hinges, replacing the barrier rail, traffic signal work, deck drainage improvements and roadway striping, bearing pad replacements and traffic control signage.

The World Way South/Center Way Traffic Improvements will create an additional lane from the World Way South transition to southbound Sepulveda Blvd., along with traffic signal upgrades and other related traffic flow defining measures throughout the entire CTA.

# LAWA Volunteers Stay Busy During Holidays

Employees wrapped up their end-of-the-year community service activities by volunteering on December 14 and 28 as members of Team LAWA. They volunteered as official Santa gift wrappers for St. Margaret's Center's holiday program and helped decorate the "Endless Entertainment" float, the City of Los Angeles' entry in the Pasadena Tournament of Roses Parade.

Santa's helpers for the St. Margaret's event included: **Sandra Banks**, Commercial Development; **Darlene Fields**, Human Resources; **Sandy Launius**, Community Relations; and **Paula Miura**, Engineering & Facilities.

Approximately 50 employees and their friends decorated the City's "Endless Entertainment" float on the Saturday after Christmas.

Entitled "Endless Entertainment," the float featured a small mockup of the Space Shuttle Endeavour as well as other city icons, such as the Watts Towers, Griffith Observatory, Olvera Street arch, Walt Disney Concert Hall and the Los Angeles Lakers.

Los Angeles World Airports volunteer employees were: **Sandra Banks** and **Georginnah Navarrete**, Commercial Development; **Kim Hoffmann**, **Ken Phan** and **Oxana Revenko**, Community Relations; **Ericka Holliday** and **William Lara**, Airport Police; **Sharon Jackson**, Finance & Budget; **Vicky Lit**, Financial Reporting; **Martha Jaramillo** and **Mel Cabral**, Information Management & Technology; **Paula Miura** and **Eileen Reed**, Facilities Engineering; **Alan Peck**, ONT Procurement; **Adriana Renteria**, Administration; **Genevieve Santiesteban** and **Fidel Avila**, Maintenance Services; and **Donna Wong**, Human Resources.



Ken Phan

"ENDLESS ENTERTAINMENT" – Los Angeles World Airports employees volunteered to help decorate the City of Los Angeles' entry in this year's Pasadena Tournament of Roses parade title "Endless Entertainment." The 55-foot-long, 28-foot-tall float showcased the city's hotspots and icons. Volunteers included from bottom left, clockwise: **Genevieve Santiesteban**, **Monica De La Mora** (Santiesteban's niece), **Georginnah Navarrete**, **Vicky Lit**, **Gaby Pacheco** and **Mel Cabral**.

# Rain Doesn't Dampen VNY Holiday Party

*Martha "Dee" Lewis*  
VNY Public and Community Relations

Rain, rain, go away!

That was the mantra for the Van Nuys Airport (VNY) Public and Community Relations Division staff the morning of December 19. Big plans were underway to host the annual holiday party at the airport's adopted school, Gault Elementary, and rain was the prediction.

The weather held until professional stunt roper and cowboy singer Ken Frawley finished his act. Then it poured and all the students were hustled back into their classrooms.

Not to be put off by a cloudburst, however, the staff recalled the students, grade by grade, and moved the party to the school library and held four sessions of storytelling, songs, and merriment.

Santa Claus, Frosty the Snowman and Rudolf the Red-Nosed Reindeer, along with two elves and Ken Frawley, interacted with the approximately 500 youngsters and everyone ignored the rain. It was rewarding and fun for all.

**Diana Sanchez**, public and community relations director believes it is one of the staff's favorite activities of the year. "Seeing the delight on the children's faces when Santa arrived inside an airport street sweeper was priceless," she said.

VNY has hosted this party for Gault Elementary School students almost 30 years.

## Guide Dogs for Blind and Visually Impaired Tour ONT

Guide Dogs of America, Inland Empire Chapter, were taken on two familiarization training tours at LA/Ontario International Airport (ONT) during January. ONT Airport Guides **Sue Prophet** and **Lori Teague** conducted the January 6 tour while Prophet and Aymee Cruz conducted the tour on January 13.

The tours are designed to introduce the animals and their handlers to the sights and sounds of a working airport.

Guide Dogs of America provides guide dogs and instruction in their use free of charge, to blind and visually impaired individuals in the United States and Canada to enable them to continue to pursue their goals with increased mobility and independence.



## ARRIVALS

Los Angeles World Airports welcomes the following new employees:

**Manuel Alcazar**, Mechanic Repairer, Facilities Maintenance

**Rene Anderson**, Management Assistant, Human Resources

**Monique Atkinson**, Senior Accountant, Accounting Operations

**Jerry Bateman**, Locksmith, Maintenance Services – Building Repair

**Misty Brown, Kylie Langlois** and **Abram Neal**, Community Administrative Support Workers, Human Resources

**Erica Blyther**, Environmental Supervisor II, Environmental Services

**Lance Crosley**, Painter, Building Repair

**Betty Dong**, Geographic Information Systems Supervisor II, IT Aircraft

## Gina Marie Lindsey Appointed to Federal Reserve Bank Branch Board

LAWA Executive Director **Gina Marie Lindsey** has been appointed to the Los Angeles Branch Board of the Federal Reserve Bank of San Francisco. The appointment, for the term ending December 31, 2015, became effective on January 1.

The Federal Reserve Bank of San Francisco was established in 1914 under the Federal Reserve Act and is subject to the general oversight and supervision of the Board of Governors of the Federal Reserve System, in Washington, D.C. The San Francisco Federal Reserve Bank is governed by a nine-member board of directors. Each of its four branches, in Los Angeles, Portland, Salt Lake City and Seattle, has a separate seven-member branch board.

The Board of Directors provides the region's economic perspective to the Federal Reserve Bank's Board of Directors in San Francisco.

Lindsey, with over two decades of experience in airport management and a record of success in renovating and expanding international airports, was appointed LAWA Executive Director in June 2007.

With oversight of three airports, Los Angeles International (LAX), LA/Ontario International (ONT) and Van Nuys (VNY) airports, Lindsey's responsibilities include management of the largest public works project in the history of the City of Los Angeles.

Before joining LAWA, Lindsey was executive vice president of McBee Strategic Consulting, LLC, a government relations and aviation consulting firm in Washington, D.C. Prior to that post, she was managing director of Seattle-Tacoma International Airport (Sea-Tac) where she was responsible for operations, maintenance and strategic and financial planning of the airport, which serves more than 33 million passengers a year.

Lindsey also served as director of aviation for Anchorage International Airport, where she managed the airport's transition from an international passenger refueling stop to an international cargo hub for Federal Express and United Parcel Service. Prior to managing airports, she worked for the Alaska Department of Transportation on surface transportation issues.

## 'Thanks' for Service



**THANK YOU!** – The Honorable Ahmed N. Jewad, left, consul-general of the Republic of Iraq, visited Los Angeles World Airports on December 18 to meet with Deputy Executive Director **Samson Mengistu**, right, and Government Affairs Division Manager **Mark Adams** (not pictured) to express his appreciation for the assistance LAWA staff provides to facilitate transportation of traveling Iraqis and Iraqi-Americans. Mengistu accepted the award on behalf of LAWA.

## Spreading Holiday Cheer



**SPREADING CHEER** – Passengers and meeters-and-greeters had an opportunity to hear an array of musical performances by schools at LA/Ontario International Airport during the holiday season. The traveling public responded positively to the holiday cheer that was spread by five local schools: Michael D'Arcy, Grace Hokely, El Roble, Claremont and Etiwanda. Above, Melanie Riley directs the El Roble school orchestra.

# Volunteer Relates Experience as Goodwill Ambassador

*Nancy Price  
Environmental Services Division*

I have always been grateful for the kindness I received years ago when I was stuck in the Philippines for 10 days with only enough money left to fly out of the country via military transportation to return to my home in Japan.

My husband had offered to give me more money, but I thought I would be flying back to our home in Japan the same day that his ship, the USS Midway, would leave the Philippines. So, I did not need any more money, or so I thought.

Little did I realize that many other military spouses, who had also been visiting their husbands in the Philippines, would be doing the same thing as me.

I was new to the military flight system, which allowed me to fly, at that time, for \$10 to any place a military plane was going, based on priority. First priority was given to active military personnel on emergency leave; next were active military personnel who needed to get somewhere on assignment;

then came military dependents and, finally, military service retirees.

Within each category, the priority was based on whomever signed up first and answered their name when it was called. It took 10 days to get out.

After learning of the situation, a U.S. Navy officer offered assistance to me and several other Navy wives who were also stranded. He bought all of us lunch and found shelter for us in a barracks at a nearby military base.

Because of the assistance I received those many years ago, I volunteered as an LAX Goodwill Ambassador during the recent holiday travel season.

I worked in Terminal 3 the morning of December 2, providing information to passengers to assist them in reaching their destinations as well as toys, coloring books and goodies to keep their children occupied.

About 9 a.m., I noticed one family, whose two little girls, ages 2 and 4, had received goodie bags earlier. They had been sitting in the terminal for a long time. I asked if I could help.

The parents told me they had lost their children's car seats and one bag of their luggage had wound up going on to Las Vegas on the plane they got off that morning. The plane wouldn't be returning to LAX until 5:30 o'clock that evening.

On learning of their predicament, the airline gave them food vouchers and once they had finished eating, I directed the mom to an area where the children would have more room to move about, and went with the dad to retrieve his car.

When he got his car, he decided to purchase two more car seats at a nearby store and take his family to see the old aircraft on display at the Proud Bird Restaurant, and to the Flight Path Museum.

They would return later to the airport to pick up their returned luggage and other two car seats. Finally, they would drive home to Calabasas.

In all, their stay at LAX lasted eight and one-half hours but during that time they were able to experience the assistance, hospitality and friendship of Los Angeles World Airports employees.

## AEROGRAMME

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*Send news items via e-mail to [Aerogramme@lawa.org](mailto:Aerogramme@lawa.org), or by U.S. mail to Los Angeles World Airports, P.O. Box 92216, Los Angeles, CA 90009-2216; or telephone (424) 646-5260.*

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## My Best Shot



*RAIN OR SHINE – This rainbow highlighting the LAX FlyAway® sign at Van Nuys Airport was captured by Airport Superintendent of Operations II **Wayne R. Britton** during the December rains. The rain and subsequent rainbow seemed to highlight the fact that no matter what type of weather, rain or shine, the LAX FlyAway® bus continues its operations.*