

NEWSLETTER FOR THE EMPLOYEES OF LOS ANGELES WORLD AIRPORTS





Guest Experience





Photo Library

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My Best Shot



IT TAKES A VILLAGE—Job seekers came to the Rogers Park Gymnasium in Inglewood to learn about job opportunities in a variety of industries including construction, aviation, and information technology.

Jobs@LAX Hosts LAX Spring Employment & Resource Fair; Attracts 1,000 Attendees

The Business & Job Resources Center's Jobs@LAX team hosted the first LAX Spring Employment & Resource Fair on May 17. Held at Rogers Park in Inglewood, the fair presented opportunities to job seekers from neighborhoods and cities surrounding LAX.

A combined total of 56 employers and community resource providers were present. Although aviation-related job opportunities from LAX-area companies were the fair's main focus, employers from the greater LAX area and other industries were present as well.

Community resource providers offered valuable services like resume building, skills training, apprenticeships, cover letter editing, and interviewing tips. Their presence empowered job seekers with

insights and lessons they could apply to their current and future job searches.

Before the event, as eager job seekers queued around Rogers Park, employers attended a presentation by the Junior Blind of America, a non-profit dedicated to educating and empowering people with vision disabilities.

Job seekers used laptops and iPads to apply directly for vacancies at the event, as well as sign up for the First Source Hiring Program's Jobs@LAX's e-mail list, where they will receive notifications about future employment opportunities.

"Our goal was to provide job seekers and employers with an opportunity to engage and network. We're looking forward to planning future events," said Management



TEAMWORK - Volunteers from across LAX's Community Relations, Government Affairs, and Public Relations divisions helped guide job seekers and employers throughout the event. From left: Principal Public Relations Representative Harold Johnson; Agile 1 Representative Anthony Tea; Senior Administrative Clerk Jenelle Hamilton; Community Relations Student Professional Workers Gianini Rodas and Ryan Lee; Management Analyst II Sontue Beacham; Management Analyst II Allyson Lavalais; Senior Administrative Clerks Catinna Mitchell and Sherell Palmer; Airport Guide II Stephanie Smith; Management Assistant Janine Ying; Agile 1 Representative Gaby Carter; and Management Assistant Maria Graciano.

Jobs@LAX Hosts LAX Spring Jobs & Resource Fair

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Analyst II Sontue Beacham, who also serves as Jobs@LAX Coordinator.

Employers connected with great candidates, and job seekers found valuable employment leads at great companies. The Jobs@LAX team is looking forward to planning another fair in the Fall.

If you know someone interested in employment opportunities at LAX, visit www.jobsatlax.org and "like" the LAWA First Source Hiring Program Facebook page. LAX has two resource centers open to assist job seekers. The LAX location is on the third floor of 6053 W. Century Boulevard (the "Skyview Building"). The Inglewood location is on the second floor of Inglewood City Hall. Call (424) 646-7300 for operating hours and more information.



EXTERNAL OUTREACH—Los Angeles World Airports Deputy Executive Director for External Affairs Trevor Daley (far left) discusses career goals and aspirations with job seekers before the fair's doors opened.



HIRING SPREE—Airport Guide II Stephanie Smith (background, right and Management Assistant Maria Graciano (foreground, right) register employers' representatives as they entered the fair.

ARRIVALS

Los Angeles World Airports welcomes aboard the following new employees starting work in June:

Meghan Adams - Administrative Clerk Exempt - Guest Experience

Isabel Agtual, Michael Rezendez, Irene Rivera, Brian Williams – Administrative Intern – Airport Police Division – Civilians

Bennetta Alexander, Samorey Cosey – Vocational Worker – Terminal 6

Angel Banuelos, Erubiel Cortes, David Ellis, Neil Ferido, Salih Mohammed, Jonah Kenney, Daniel Ponce, Maurice Robinson, Jesse Rodriguez, Francisco Ruiz, Romario Scott, Kevin Singleton, Shantil Turner – Vocational Worker – Tom Bradley International Terminal

Andres Bautista - Administrative Intern - Facilities Maintenance Group

Derek Braggs - Vocational Worker-Custodian - Terminal 2

Peter Braithwaite - Vocational Worker-Gardener Caretaker - Facilities Services

O'Neal Buncon, Lamont Haynes, Terrin Monk, Maria Sanabria, Travis Warren – Vocational Worker – Terminal 4

Vincent Conrad, Brianna Furlough, Maia Morgan - Administrative Intern - Human Resources Division

Tenesha Dorsey - Senior Administrative Clerk - Guest Services

Paul Dougherty - Vocational Worker-Custodian - Terminal 6

Tierrah Duboise, Hayedan Scott - CASW - Human Resources Division

Mark Estrada, Brian Reidy, Jacob Brosseau, Lon Eisenberg, Anneliese Tiang – Airport Superintendent of Operations I – Airside Operations Services

Haniff Ellison, Cardell Overstreet - Vocational Worker - Terminal 8

John Erickson - Legislative Representative - Chief External Affairs Officer

Jeovanny Gallardo, Maria Parada – Vocational Worker – Terminal 1

Gabriel Garcia-Olea - Administrative Intern - Operations & Emergency Management

Isabelle Garvanne – Administrative Intern – Chief Operating Officer

Thurman Green - Management Analyst II - Risk Management Division

Leonard Gutierrez, Ricardo Martinez - Cement Finisher Worker - Concrete Construction

James Harris - Planning Assistant - Environmental Programs Group

Charla Hill - Accounting Clerk - Airport Police Division - Civilians

Rebecca Kan, Katrina Prince, Kamron Seeram, Zachary Tancredi, Daniel Vega, Aireaunn Webb – Community
Administrative Support Worker – Human Resources Division

Joseph Pallares - Administrative Clerk - Airport Police Division - Civilians

Guadalupe Salazar - Custodian Supervisor - Tom Bradley International Terminal

Monet Sykes - Senior Administrative Clerk - Human Resources Division

Jonathan Thomas - Vocational Worker-Custodian - Tom Bradley International Terminal

Sammie Thorton - Instrument Mechanic - Central Utility Plant

Jenika To - Administrative Intern - Chief Executive Officer

Victoria Vitalich - Administrative Intern - Risk Management Division

Positive Guest Experiences Are Music to Our Ears

By Barbara Yamamoto Chief Experience Officer Guest Experience Team

To help cool off the summer travel season, LAWA recently kicked off "LAX Presents", a live music program that will enrich the airport environment and guest experience with cultural authenticity. Featuring 18 performances through the end of the year, these musical acts reflect the sense of LA by bringing something truly unique to LAX.

Offering arts is one of the things an airport can do to enhance the travel experience. That's why the efforts of Arts Manager III **Sarah Cifarelli** and Arts Manager II **Tim McGowan**, who manage LAWA's art program, including "LAX Presents," make a huge impact on the overall guest experience.

The feelings that "LAX Presents" evoke are part of LAWA's guest experience strategic roadmap. Music alleviates stress by creating a calming ambiance and enjoyable feeling. LA-based musicians provide the music while also reflecting our iconic city and lifestyle. "LAX Presents" also addresses the "guest delight" part of our strategy: to create unexpected, exceptional extras that help put the fun back into travel.

As we embark on one of the busiest summers ever, with 25.6 million guests expected, a little cool jazz, funk, or maybe classical music will create a calming and stress-free airport environment for our guests – and for you too!



UPSCALE ENTERTAINMENT — Cambalache Son Jarocho music from Veracruz, Mexico, plays at the launch of "LAX Presents" live music program in the Tom Bradley International Terminal.

BLUE SKIES

The following Los Angeles World Airports personnel have retired from Los Angeles City service in June. We wish them the best of luck in all their future endeavors.

Gary D. Bransfield – Airport Police Officer II – 29 years of total city service

Sarah J. Clifton – Secretary – 37.5 years of total city service, 36.5 at LAWA

Luis R. Garcia – Custodian – 14 years of total city service

Mary Eileen Grady – Managing Director of Public and Media Relations – 15.5 years of total city service, 6 at LAWA

Marie G. Happ – Airport Guide II – 29 years of total city service

Sebastiana Hernandez – Custodian – 14 years of total city service

Carol D. Herrington – Airport Guide I – 10 years of total city service

Josefino C. Laguilles – Airport Police Officer II – 33 years of total city service

Nelson G. Marquez – Instrument Mechanic Supervisor – 33 years of total city service, 10 with LAWA

Lawayne McFrazier – Airport Police Officer II – 44.5 years of total city service, 38 with LAWA

Richard Thomas Pineda – Emergency Management Coordinator I – 29.9 years of total city service, 8 with LAWA

Is your department celebrating a retiree? Do you want to feature the festivities in an upcoming *Aerogramme* issue? Then let us know at *aerogramme@lawa.org*.



GUMSHOE GRADUATION—In this photo from February 2004, Airport Police Officers III **Claudio Cruz**, **Jose Alonzo**, and **Julius Levy** display their then-new Detective badges received during a ceremony recognizing their contributions in conducting follow-up criminal investigations.



AIR EXEMPLIFIED—From left: Airport Superintendent of Operations III John Delgado, Senior Management Analyst II Avo Davidian, Senior Management Analyst Ross Vitale, Airport Sup. of Ops. III Maurice Gooden, Airport Manager III Viji Prasad, and Chief of Operations II Vince Murray as part of LAX's Air Exercise (AirEx) team in May 2004.

LAWA Photo Library Offers Access to Over 20,000 Images

The LAWA Photo Library, consisting of over 2,100 historical images and 20,000 images overall, is now open to LAWA employees for professional use. The photos, which include examples from this page, consist of landmarks (e.g., LAX Gateway Pylons, Hangar #1), LAWA employees, events (i.e., terminal openings and other gatherings) and more. Photos are available not only from Los Angeles International (LAX) and Van Nuys general aviation (VNY) airports, but also from LA/Ontartio International Airport and Palmdale Regional Airport as well.

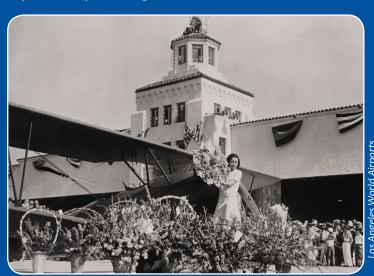
LAWA staff can gain access to the LAWA Photo Library by e-mailing *photolibrary@lawa.org*. A User ID and Password will be provided by LAWA ITMG along with the website link. Once you identify the photos you need, indicate them on the "Photo Request Form" (available in the "Forms" section of InsideLAWA), and e-mail the completed form to *photolibrary@lawa.org*.

Please note that photos are available only for work-related use and projects, such as reports, projects, advertising media, flyers, brochures and social media. The LAWA Photo Library is not for personal use.

If your division needs a photographer for an event, you can also e-mail photolibrary@lawa.org for assistance.



LOS ANGELES ICONS—The LAX Gateway Pylons glow as seen from the old Aircraft Control Tower. LAWA's Photo Library contains many photos of the pylons in different colors, and from a variety of vantage points.



MINES MIGRATION — Actress Viola Peters attends the dedication ceremony of Los Angeles Municipal Airport on June 7, 1930, in front of Hanger 1.

VNY Team LAWA Raises Over \$2,500 for Mid Valley YMCA at Fourth Annual Pancake Breakfast Fundraiser



DELICIOUS—The fourth annual YMCA Pancake Breakfast Fundraiser was a huge success. Van Nuys general aviation airport's (VNY) Team LAWA, in collaboration with the Mid Valley Family YMCA and Fire Station 114, served pancakes to over 200 guests to raise money for the Mid Valley Family YMCA. The breakfast raised over \$2,500 dollars, which will provide mid San Fernando Valley community youth and families with scholarships to participate in YMCA programs. The Mid Valley Family YMCA is a non-profit organization committed to helping families live a balanced, healthy life in spirit, mind and body. The event was held at Fire Station 114 in the "Crash" hangar. Attendees were treated to a historical video of VNY; a tour of the fire station; a game and activity area for the kids; and a chance to win raffle prizes. VNY Public and Community Relations Director **Diana Sanchez** said, "The Mid Valley Y Pancake breakfast is one of our favorite events. We bring together the community, Y members, Van Nuys Airport Staff and firefighters for delicious pancakes, fun, and a good cause." - Kerri Milos, VNY Airport Guide

A E R O G R A M M E

Aerogramme is published monthly by the Public Relations Division to cover developments at Los Angeles World Airports.

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My Best Shot



LIVING HILLS– Senior Transportation Engineer **Patrick Tomcheck** of LAX Planning & Development Group submitted this shot overlooking the town of Heiligenblut, Austria. This picturesque town is located at the foot of Austria's highest mountain, which is also part of Europe's notable Alps mountain range.