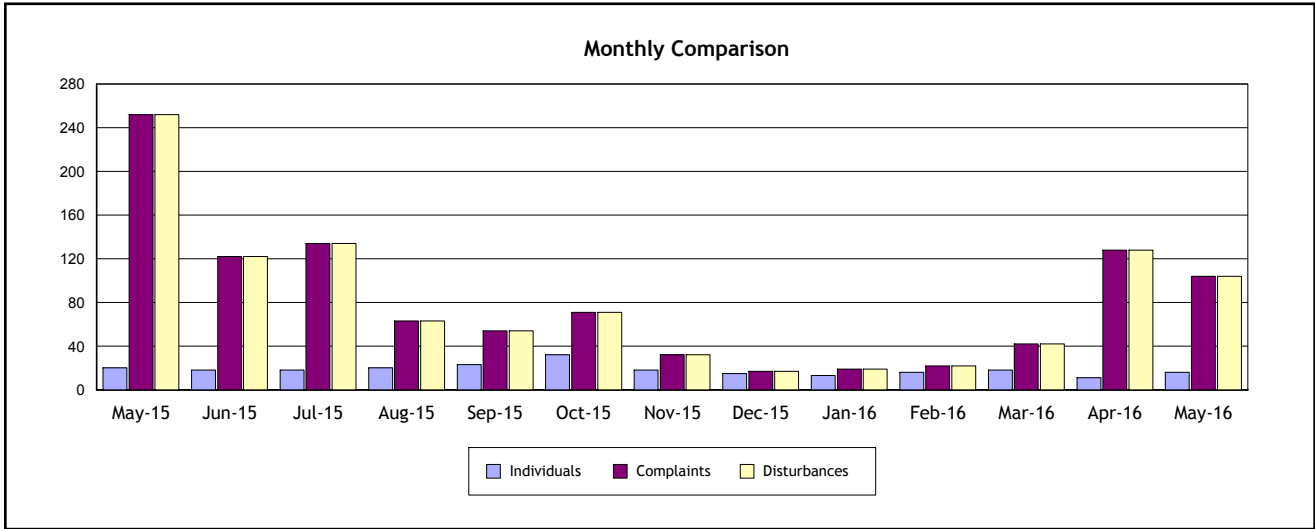


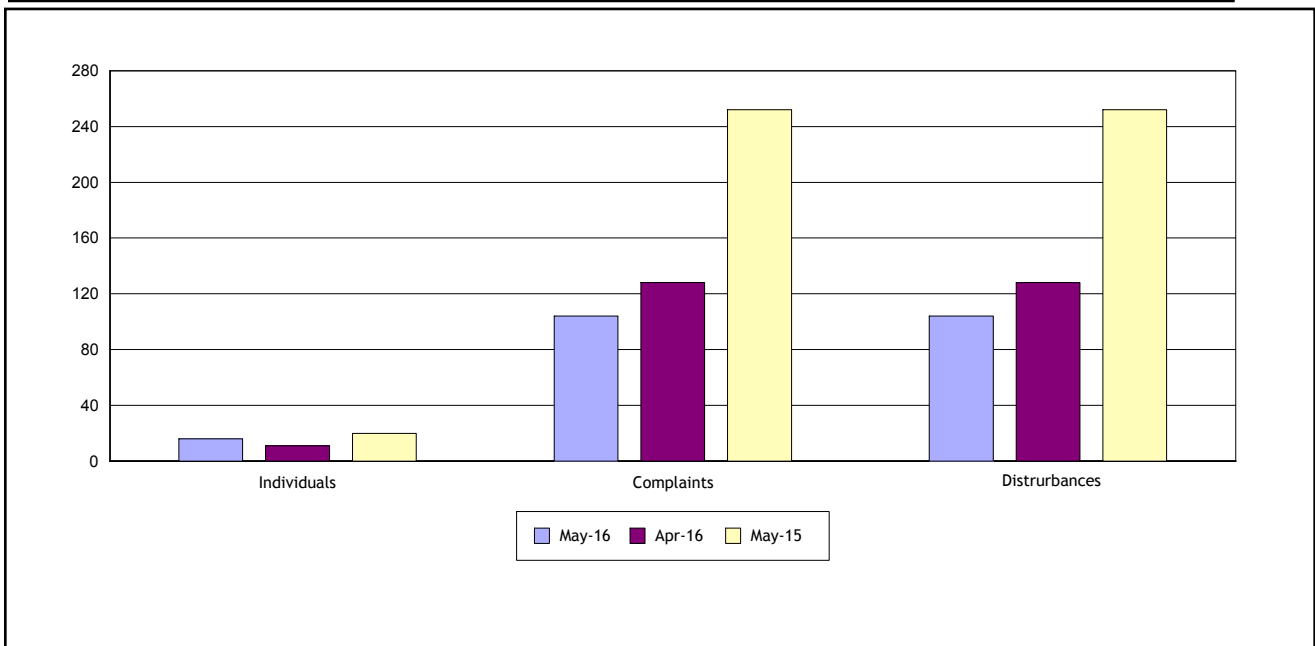
**Individuals Submitting Noise Complaints** **16**

**Noise Complaints Received** **104**

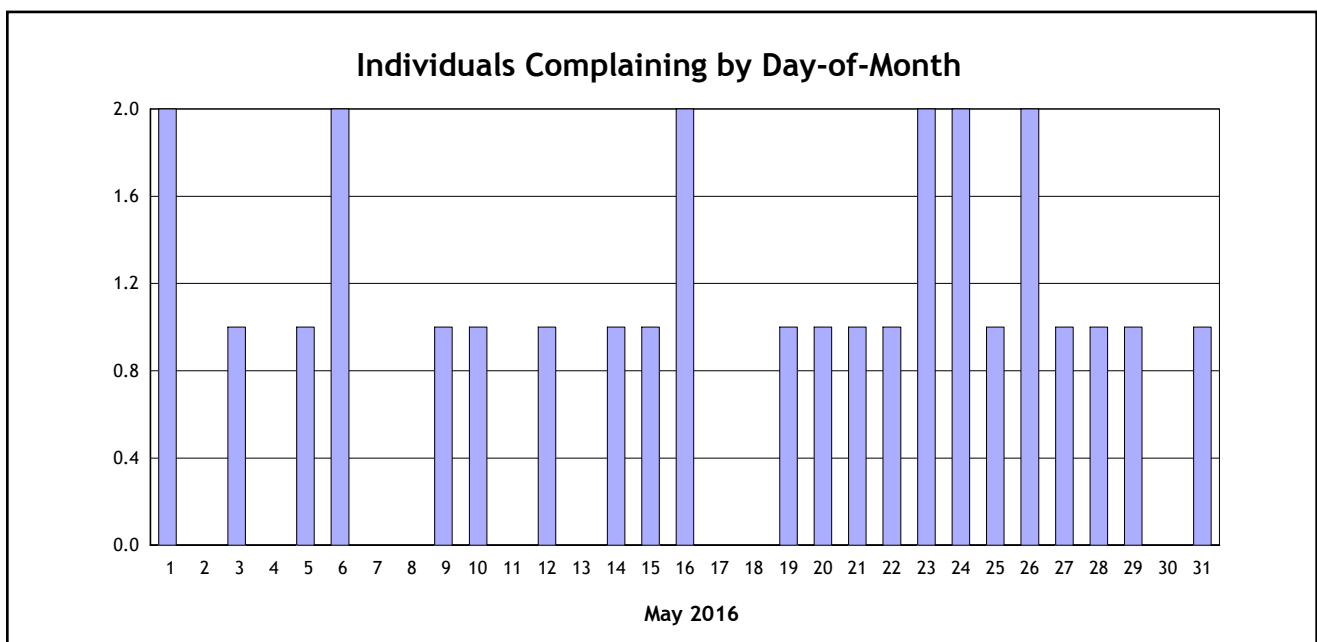
**Noise Disturbances Reported** **104**



	May 2016	April 2016	% Change	May 2015	% Change
<b>Individuals</b>	16	11	45%	20	-20%
<b>Complaints</b>	104	128	-19%	252	-59%
<b>Disturbances</b>	104	128	-19%	252	-59%



	Day ( 7:00 am - 7:00 pm)	Evening (7:00 pm - 10:00 pm)	Night (10:00 pm - 7:00 am)
Complaints	81	11	12
Disturbances	65	21	18



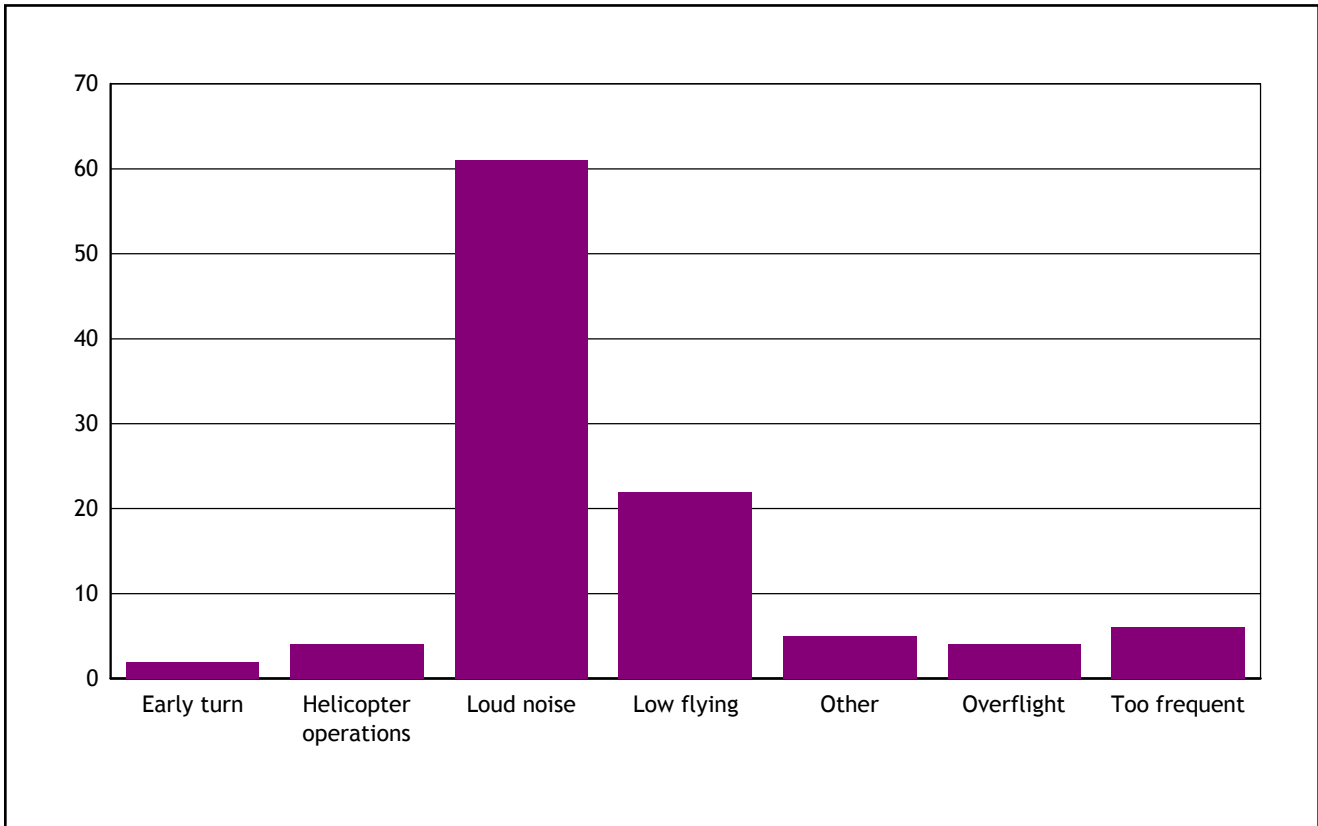
City	Individuals	Complaints	Percentage of Complaints**
Encino	3	3	3%
Lake Balboa	2	3	3%
Los Angeles	1	1	< 1%
Sherman Oaks	3	3	3%
Studio City	1	1	< 1%
Tarzana	1	1	< 1%
Unknown	2	2	2%
Van Nuys	3	3	3%
Anonymous	NA	87	84%
<b>TOTAL</b>	<b>16</b>	<b>104</b>	0 10 20 30 40 50 60 70 80 90 100

Individuals	Complaints	Percentage of Complaints**
*One Individual (Anonymous)	87	84%
Individuals Reporting 2 To 5 Complaints	2	2%
Individuals Reporting One Complaint	15	14%
<b>TOTAL</b>	<b>Individuals : 16</b>	<b>104</b>

\* One individual reporting 6 or more complaints shown by city.

\*\* All percentages are rounded to the nearest whole number.

<i>Type of Disturbance*</i>	<i>Number of Complaints</i>
Early turn	2
Helicopter operations	4
Loud noise	61
Low flying	22
Other	5
Overflight	4
Too frequent	6
<b>TOTAL</b>	<b>104</b>



Note: \* As reported by complainant.

Contact		Disturbance		City	Disturbance**	Findings
Date	Time	Date	Time			
5/01/2016	5:02 pm	5/01/2016	5:00 pm	Tarzana	Overflight	The aircraft you reported on Sunday, May 1, 2016 at 1700 was an overflight not associated with VNY operations. Most aircraft flying under Visual Flight Rules (VFR) are not specifically identifiable through flight track data. From what we were able to determine, the aircraft in question seems to have departed from Santa Monica Airport (SMO) at 1506. Please contact the SMO Hotline at (310) 458-8692 for further information regarding this flight. Airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety.
5/03/2016	8:29 am	5/03/2016	3:00 am	Studio City	Other	Please be aware that airports do not control aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity including takeoffs, landings, altitudes and direction of flight. Van Nuys Airport (VNY), a city of Los Angeles airport maintains the airport's infrastructure including runways, taxiways, etc. to insure safety on the airfield. However, it is the FAA and the pilots in charge of their aircraft that are responsible for their respective flights. To contact the FAA please call (818) 904-6291 (Safety issues) or in writing to: FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information. Information on the VNY Curfew Ordinance can be viewed on line by clicking on the "Noise Abatement and Curfew Regulation" under "Documents" at <a href="http://www.lawa.org/vnynoise/">www.lawa.org/vnynoise/</a> . Please read the entire Ordinance for aircraft and events that are enforceable by regulations. Please check your telephone directory or go online to find your Federal Representatives regarding any political process.
5/14/2016	7:18 pm	5/14/2016	7:18 pm	Sherman Oaks	Too frequent	The jet airplane you reported on Saturday, May 14, 2016 at 1918 was a Federal Aviation Administration certified Stage 3 Gulfstream G-III that departed from VNY under the control and direction of FAA Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations. The aforementioned aircraft flew over your neighborhood at approximately 2900 feet Mean Sea Level (MSL). Additionally, the aircraft-specific Single Event Noise Exposure Level (SENEL) established in the VNY Fly

Note : Investigation currently limited to one report of disturbance per complaint, and a maximum of five complaints per individual per month.

\* Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

\*\* Disturbance is as reported by complainant.

Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
5/19/2016	7:07 pm	5/19/2016	7:07 pm	Van Nuys	Overflight	<p>Friendly Quiet Jet Departure Program was not exceeded. Lastly, Van Nuys Airport (VNY) does not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety.</p> <p>The aircraft you reported on Thursday, May 19, 2016 at 1907 was a single engine propeller driven Aviat Pitts Special (PTS2) that departed from VNY on runway 16R under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The pilot made four touch and goes (a procedure that allows the pilot to land and immediately takeoff without making a complete stop). The pilot makes his turn at the Flood Basin four out of the five circuits. During one of the circuits, ATC directed the pilot to turn left 20 degrees to ensure adequate separation from a Gulfstream G-650 arrival to runway 16R. This veer put the aircraft near your neighborhood at approximately 1586 feet Mean Sea Level (MSL). Please note that ongoing outreach efforts were initiated at the end of 2014 by airport staff to reiterate to the FAA ATC, pilots, operators, flight schools, FBOs, etc., the voluntary departure procedure for aircraft departing runways 16L and 16R at VNY. In particular, LAWA emphasized that propeller-driven aircraft departing from runway 16L are to fly "straight out" to the flood basin before commencing any turns, unless directed otherwise by the FAA ATCT to ensure that the safety of the flying public and community are not compromised. We hope these continued outreach efforts will lead to better adherence to the voluntary procedure and will result in more of these propeller-driven aircraft flying south of Victory Boulevard and not directly over your community. Lastly, airports do not have jurisdiction on aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.</p>
5/20/2016	5:05 pm	5/20/2016	2:00 am	Encino	Low flying	<p>The aircraft that you reported on Friday, May 20, 2016 at 0200 was conducting a Medevac Operation (Lifeguard-Life Saving Operation). This departure was under the direction and control of the Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). The departure passed over your neighborhood at approximately 2700 feet Mean Sea Level (MSL). The VNY Curfew prohibits the departure of aircraft exceeding a specified noise level established in an FAA Advisory Circular from departing VNY between 2200 and 0700 the following day. Please note that the "partial" curfew does not prohibit any aircraft from landing. The curfew does not affect newer Stage 3 or Stage 4</p>

Note : Investigation currently limited to one report of disturbance per complaint, and a maximum of five complaints per individual per month.

\* Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

\*\* Disturbance is as reported by complainant.

Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						<p>aircraft. Helicopters, medical life-flights (Medevac Operations), military or other government owned/operated aircraft involved in law enforcement, emergency response, fire or rescue operations are exempt from the curfew. The Ordinance can be viewed online by clicking "Noise Abatement and Curfew Regulation" under "Documents" at <a href="http://www.lawa.org/vnynoise/">www.lawa.org/vnynoise/</a>. Please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.</p>
5/22/2016	5:44 pm	5/22/2016	4:15 pm	Lake Balboa	Too frequent	<p>The helicopters you reported on Sunday, May 22, 2016 at 1615 were operated by the Los Angeles Fire Department (LAFD) under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) and were conducting official LAFD firefighting business. The departures and arrivals were consistent with normal VNY helicopter arrival and departure operations. The pilots were directed to depart and arrive to the airport via the Bull Creek Route to and from an area in the Flood Basin. Aircraft do not fly over a line on the ground. Pilots in command of their aircraft receive headings, vectors, and altitude instructions from ATC. Aircraft executing the same procedures will have a natural spread where they fly over the ground. ATC at VNY will sequence and separate arriving and departing aircraft for safety reasons. Airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for all aviation matters.</p>
5/26/2016	10:13 am	5/26/2016	10:13 am	Sherman Oaks	Early turn	<p>Your neighborhood is under the Standard Instrument Departure (SID) from Van Nuys Airport (VNY) for aircraft departing to the east, north or northeast (designated the <i>NEWHALL EIGHT DEPARTURE</i>). Essentially, an aircraft departs runway 16R and flies the runway heading which is 160 degrees straight-out (south) and commences the turn at or past 2.2 DME (Distant Measuring Equipment) from the VNY VOR (VHF Omni Directional Radio Range). The aircraft is directed to turn to 110 degrees and climb to 4,000 feet Mean Sea Level (MSL) and then is directed to continue to turn to 310 degrees and climb to 14,000 feet MSL, oftentimes placing aircraft near or over your neighborhood. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major</p>

Note : Investigation currently limited to one report of disturbance per complaint, and a maximum of five complaints per individual per month.

\* Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

\*\* Disturbance is as reported by complainant.

Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
5/26/2016	7:27 pm	5/26/2016	7:27 pm	Van Nuys	Overflight	<p>emphasis on safety. Please contact the FAA at FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for more information regarding this matter.</p> <p>The aircraft you reported on Thursday, May 26, 2016 at 1927 was a Gulfstream G-IV that conducted a Go-around operation (missed approach) for safety concerns. The aircraft was under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) at all times. Please note that airports do not control nor have jurisdiction over aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.</p>

Note : Investigation currently limited to one report of disturbance per complaint, and a maximum of five complaints per individual per month.

\* Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

\*\* Disturbance is as reported by complainant.