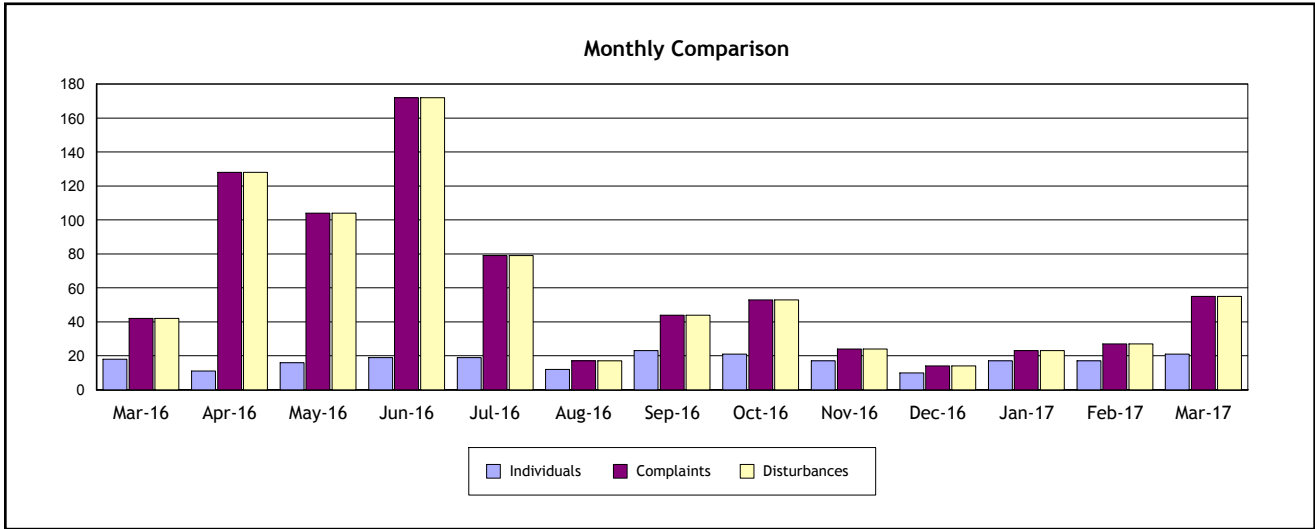


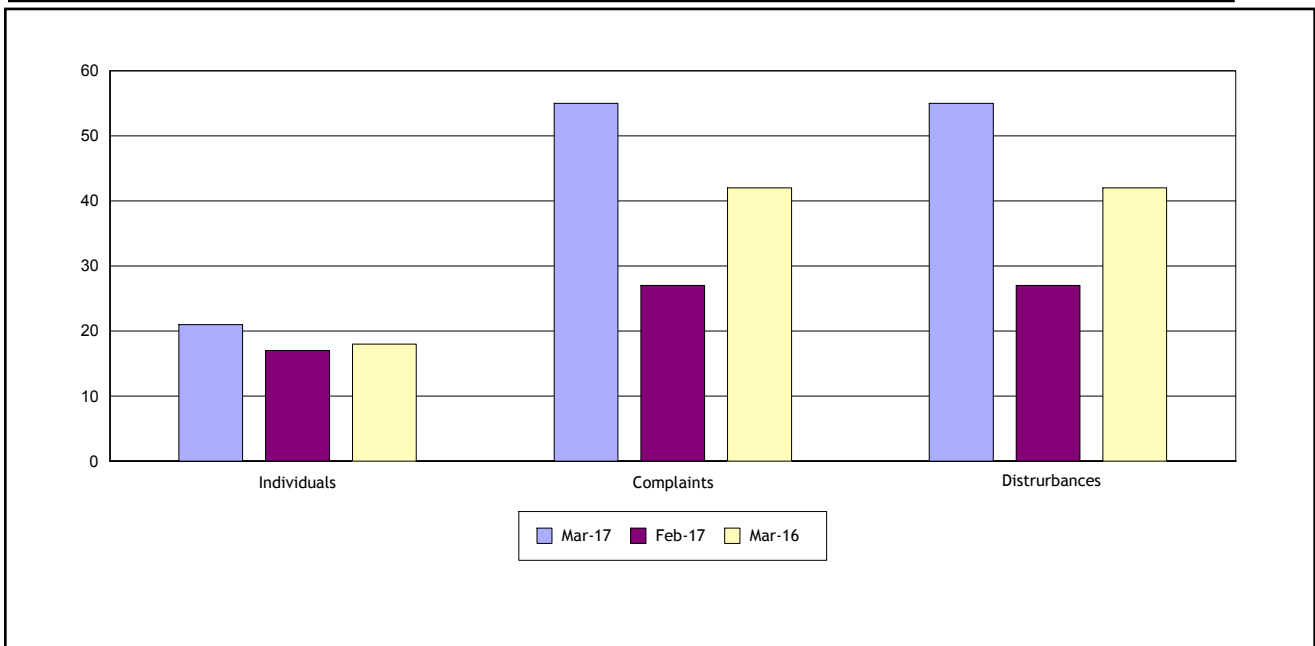
Individuals Submitting Noise Complaints 21

Noise Complaints Received 55

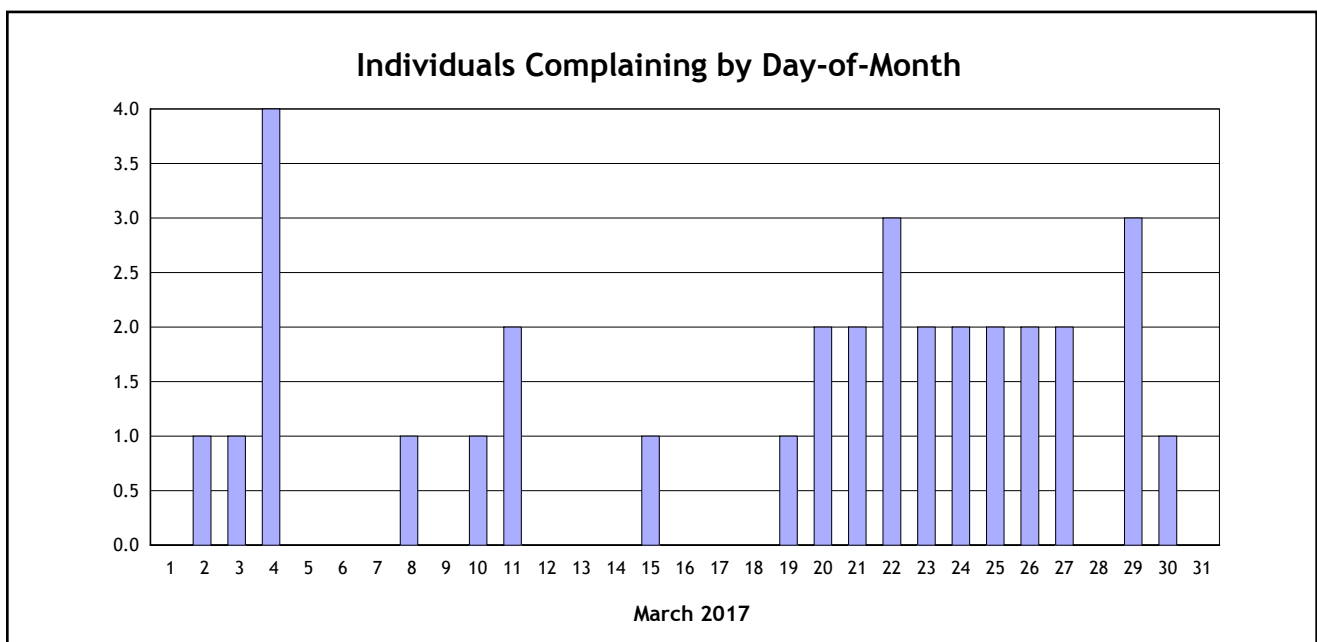
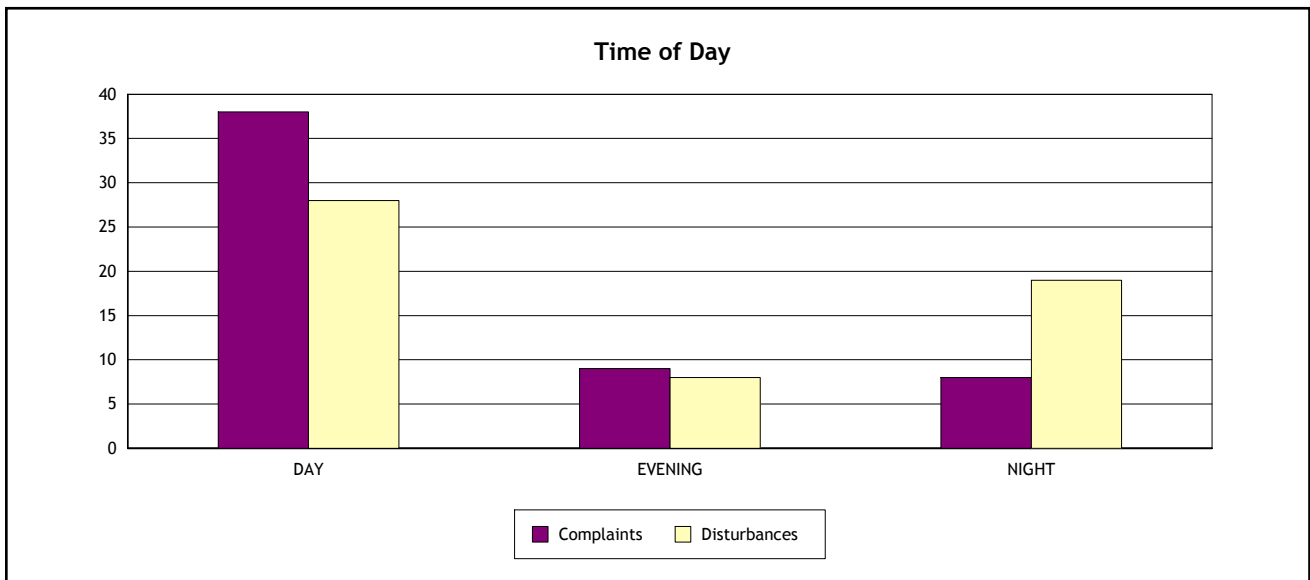
Noise Disturbances Reported 55

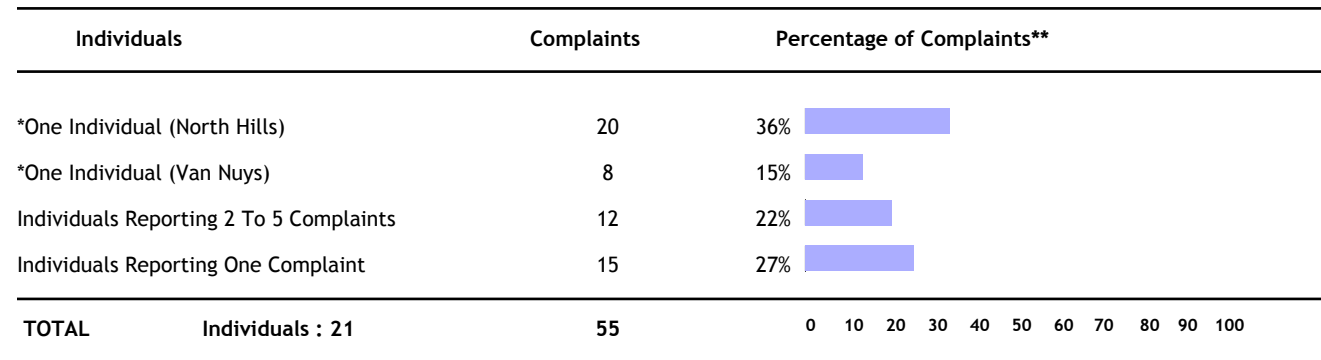
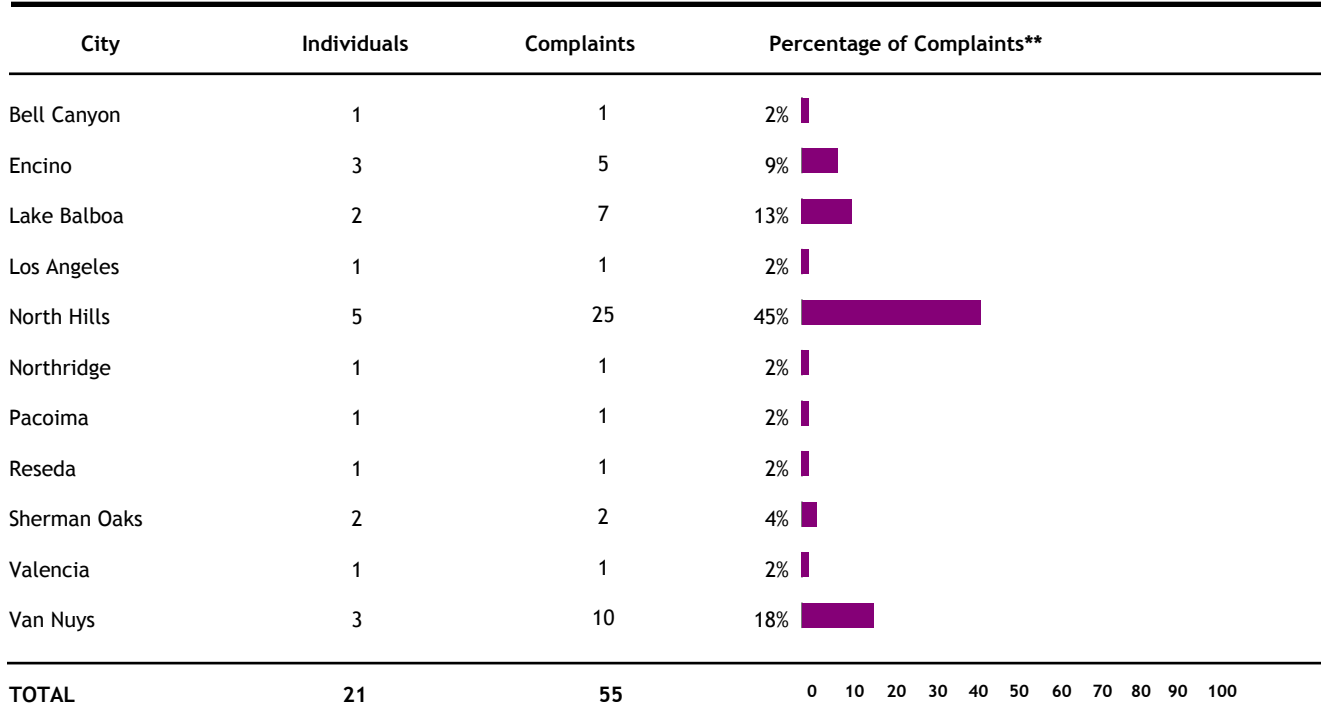


	March 2017	February 2017	% Change	March 2016	% Change
Individuals	21	17	24%	18	17%
Complaints	55	27	104%	42	31%
Disturbances	55	27	104%	42	31%



	Day (7:00 am - 7:00 pm)	Evening (7:00 pm - 10:00 pm)	Night (10:00 pm - 7:00 am)
Complaints	38	9	8
Disturbances	28	8	19

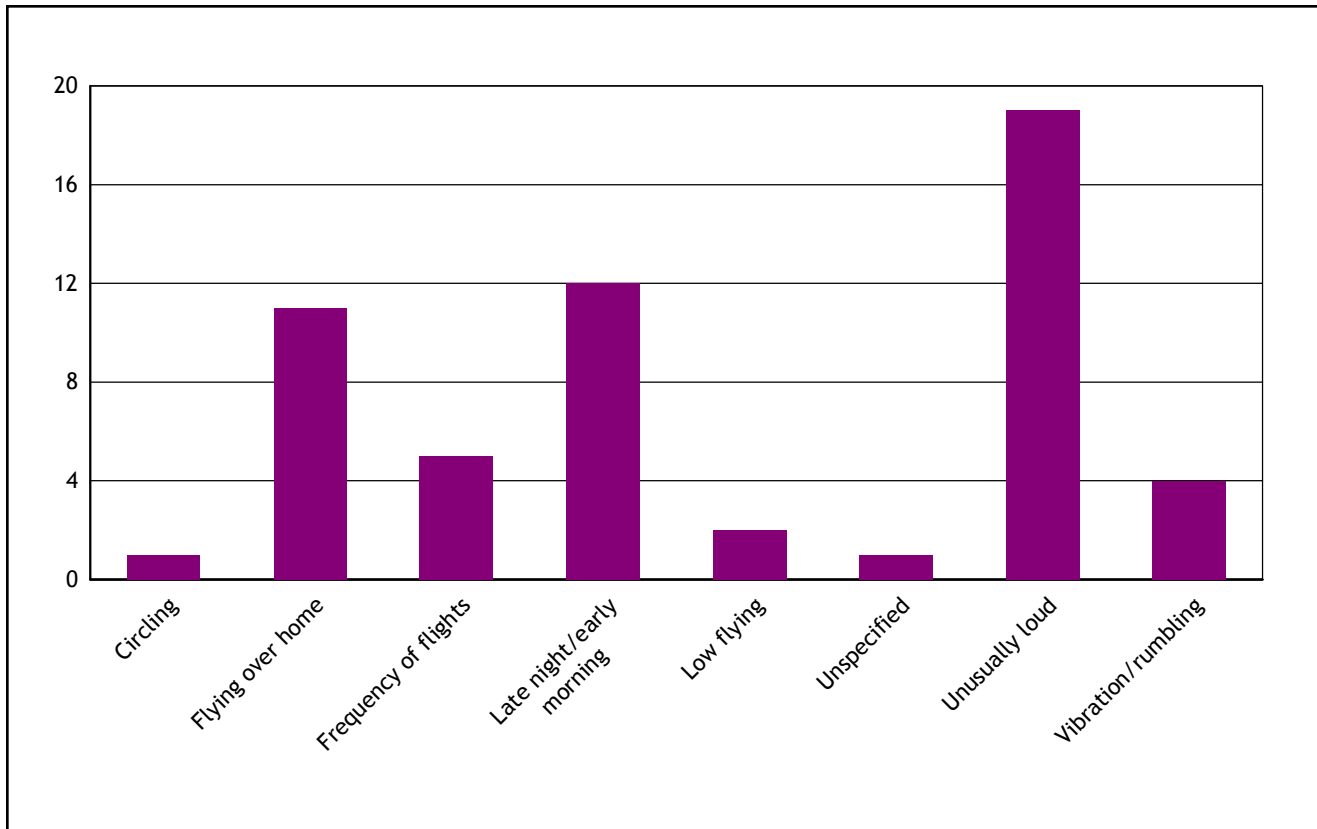




* One individual reporting 6 or more complaints shown by city.

** All percentages are rounded to the nearest whole number.

<i>Type of Disturbance*</i>	<i>Number of Complaints</i>
Circling	1
Flying over home	11
Frequency of flights	5
Late night/early morning	12
Low flying	2
Unspecified	1
Unusually loud	19
Vibration/rumbling	4
TOTAL	55



Note: * As reported by complainant.

Contact		Disturbance		City	Disturbance**	Findings
Date	Time	Date	Time			
3/02/2017	5:43 pm	3/02/2017	4:00 pm	Sherman Oaks	Flying over home	Your residence is located between Van Nuys Airport (VNY) and Hollywood-Burbank Airport (BUR) and is subject to many over flights from aircraft departing the two airports. Under normal conditions, aircraft depart to the south from both airports and it is not uncommon for them to turn over your neighborhood as they transition to the many airports in the Los Angeles Basin and beyond. Ironically, the jet aircraft you reported on Thursday, March 2, 2017 at 16:00 was in fact a Southwest Airlines Boeing B737 that departed from Hollywood-Burbank Airport (BUR) and was not associated with Van Nuys Airport (VNY) operations. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.
3/03/2017	3:41 pm	3/03/2017	3:20 pm	Van Nuys	Flying over home	The helicopter you reported on Friday, March 3, 2017 at 15:20 arrived to Van Nuys Airport (VNY) via the Bull Creek Route, approximately 500 feet west of your residence, and was under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The arrival was consistent with VNY helicopter arrival procedures. Please refer to the VNY pilot guide for a map of the preferred ingress/egress routes, including the Bull Creek Route, for helicopters at VNY. The pilot guide may be found online at http://www.lawa.org/uploadedFiles/VNY/pdf/VNYPilotGuide.pdf . Please also note that the FAA launched the "Los Angeles Helicopter Noise Initiative's Automated Complaint System (ACS)" in early 2015 with the intent to of obtaining and analyzing complaint data to help identify patterns and trends in helicopter operations, improve the understanding of community reaction to helicopter noise, and inform future efforts to develop and implement noise abatement measures. For more information and to submit a complaint to the ACS, please go to www.heli-noise-la.com . Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA

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** Disturbance is as reported by complainant.

Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
3/04/2017	10:45 am	3/04/2017	10:30 am	Bell Canyon	Flying over home	<p>90009 for further information regarding this matter.</p> <p>The jet airplane you reported on Saturday, March 4, 2017 at 10:30 was a Southwest Airline Boeing 737-700 arrival to Hollywood-Burbank Airport (BUR) and not associated with VNY operations. Please contact the Hollywood Burbank Airport Hotline at (800) 441 0409 for further information regarding this flight. Airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety.</p>
3/04/2017	3:07 pm	3/04/2017	4:00 am	Northridge	Low flying	<p>No regular recurring operations could be identified during the 4AM time frame noted in your voicemail but in general, many aircraft fly over or near your residence that transition to and from the many airports in the Los Angeles basin, including Van Nuys Airport (VNY) and the nearby Hollywood-Burbank Airport (BUR). There are many aircraft operations, both fixed-wing and helicopters, that are operated by various law enforcement agencies, Medevac, media, corporate entities and private citizens and scheduled airlines (VNY does not have scheduled airline service). You may also use the VNY internet flight track system to self-investigate disruptive flight activity by clicking on the "Internet Flight Tracks" link at http://www.lawa.org/VNYNoise/. Aircraft fly under the control and direction of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). Some aircraft fly under Visual Flight Rules (VFR) and must adhere to FAA rules and regulations that govern such activities. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.</p>
3/04/2017	6:01 pm	3/04/2017	12:00 am	North Hills	Flying over home	<p>Your residence is located under or near the standard arrival route to Van Nuys Airport (VNY) during "normal" Southerly Operations and is subject to numerous arrival aircraft on final approach for landing. The aircraft you reported on Saturday, March 4, 2017 at 12:00 midnight was a Challenger CL60 that arrived at VNY under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). This arrival was consistent with normal VNY arrival procedures. In addition, the volume of jet operations at VNY has been increasing slightly with the improving economy since reaching a low in 2009, so compared to the past few years there may be more frequent</p>

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** Disturbance is as reported by complainant.

Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						jet operations over your community. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.
3/08/2017	10:08 pm	3/08/2017	10:00 pm	Encino	Flying over home	The aircraft you reported on Wednesday, March 8, 2017 at 22:00 was a Gulfstream G-IV (GLF4) that arrived to Van Nuys Airport (VNY) under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). The arrival was consistent with normal VNY Northerly Operations. Correspondingly, your residence is in close proximity to VNY and is subject to numerous arrivals under Northerly Operations whereby aircraft are directed by the FAA to land and depart into the wind from the north to maximize aircraft safety and performance requirements. Please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.
3/15/2017	2:25 pm	3/15/2017	2:25 pm	Encino	Late night/early morning	The general complaint or concern that you referred to on Wednesday, March 15, 2017 at 14:25 may be related to the increase in aircraft traffic in the greater Los Angeles basin. The location of your residence and surrounding community is subject to numerous aircraft transiting to and from the many Southern California airports, including VNY. It is not uncommon for aircraft departing VNY to overfly your community for destinations to the south, the north or the east. In addition, the volume of aircraft operations, including jet operations at VNY has been increasing slightly with the improving economy since reaching a low in 2009, so compared to the past few years there may be more frequent departures over your community. Please note, airports do not have jurisdictions over aircraft in flight, how frequently or where the Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC) may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. Additionally, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ . Please contact the FAA by writing to FAA

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters.
3/20/2017	3:44 pm	3/20/2017	3:44 pm	North Hills	Flying over home	Based on the address provided, we regret to inform you that your residence is located outside the current State-defined 65 dB Community Noise Equivalent Level (CNEL) noise contour, which identifies an area with a higher degree of aviation noise impact, wherein untreated residential uses are deemed "incompatible." As of 2013, all sound insulation work for these incompatible residences in the VNY noise impact area was completed. Please contact the City of L.A.'s Residential Soundproofing program at (424) 646-7444 for additional information regarding this matter. You may also visit http://www.lawa.org/VNYNoise/ and click "Quarterly Noise Report" to view maps depicting the most recent 65 dB CNEL contour. Additionally, your residence is located near the standard arrival route for runways 16R and 16L and is subject to numerous arrival aircraft on final approach for landing. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
3/21/2017	8:49 pm	3/19/2017	4:15 am	Van Nuys	Late night/early morning	The aircraft noise you reported on Sunday, March 19, 2017 at 04:15 was associated with a Learjet LJ60 arrival to VNY. The aircraft noise associated with the landing was caused by reverse-thrust which is employed by the flight crew to slow the aircraft down safely. Local weather and atmospheric conditions can have an effect on the aircraft noise that reaches the adjacent communities. Under poor weather conditions, departure back-blast and arrival reverse-thrust noise can sometimes travel further since the sounds associated with aircraft operations are amplified. The same LJ60 departed VNY to the north from runway 34L at 05:34. There were two Citation C560 Medevac Operations (Lifeguard Life-Saving missions) that departed to the north from 34L at 04:34 and 04:46. All of the above-mentioned operations were consistent with normal VNY arrival operations and normal VNY northerly departure procedures. The arrival and departures were under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). Please note that airports do not have jurisdiction on aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Additionally, please refer to the VNY Noise

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters.
3/22/2017	9:43 am	3/22/2017	9:43 am	North Hills	Flying over home	Your residence is located under or near the standard arrival route to Van Nuys Airport (VNY) runways "16 Left" and "16 Right" and is subject to numerous arrival aircraft on final approach for landing. Aircraft fly under the control and direction of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). Some aircraft fly under Visual Flight Rules (VFR) and must adhere to FAA rules and regulations that govern such activities. Additionally, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ . Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.
3/22/2017	11:30 am	3/22/2017	10:25 am	Pacoima	Frequency of flights	The aircraft activity that you reported was operating at Whiteman Airport (WHP) and was not associated with Van Nuys Airport (VNY) operations. Please contact WHP at (818) 896-5271 for further information regarding this operation. Please note that airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety.
3/23/2017	9:58 am	3/23/2017	5:26 am	Los Angeles	Low flying	The helicopter you reported on Thursday, March 23, 2017 at 05:26 departed from Van Nuys Airport (VNY) under Visual Flight Rules (VFR). This departure was consistent with VNY helicopter departure procedures. Helicopters, in general do not have altitude nor route restrictions outside an airport's area. Please note that airports do not control nor have jurisdiction on aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major

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** Disturbance is as reported by complainant.

Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						emphasis on safety. Please call the FAA Flight Safety District Office (FSDO) at (310) 725-6600 to express your concerns. Lastly, please note that the FAA launched the "Los Angeles Helicopter Noise Initiative's Automated Complaint System (ACS)" in early 2015 with the intent to of obtaining and analyzing a year's worth data to help identify patterns and trends in helicopter operations, improve the understanding of community reaction to helicopter noise, and inform future efforts to develop and implement noise abatement measures. For more information and to submit a complaint to the ACS, please go to www.heli-noise-la.com .
3/23/2017	8:31 pm	3/23/2017	8:30 pm	North Hills	Unusually loud	The aircraft you reported on Thursday, March 23, 2017 at 20:30 was a Gulfstream G650 that arrived at VNY under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). This arrival was consistent with normal VNY arrival procedures. This Gulfstream is corporately owned and operated under General Aviation (GA) rules. Please contact the FAA at FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for more information and clarification regarding GA operations.
3/24/2017	10:35 am	3/24/2017	10:35 am	North Hills	Unusually loud	The aircraft you reported on Friday, March 24, 2017 at 10:35 was a Gulfstream G650 that arrived at VNY under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). This arrival was consistent with normal VNY arrival procedures. This Gulfstream is corporately owned and operated under General Aviation (GA) rules.
3/25/2017	1:05 am	3/25/2017	1:04 am	North Hills	Late night/early morning	The aircraft noise you reported on Saturday, March 25, 2017 at 01:04 was associated with a modified Stage 3 Gulfstream G-III arrival under control and direction of FAA SoCal ATC to VNY. The aircraft noise associated with the landing was caused by reverse-thrust, which is employed by the flight crew to slow the aircraft down safely. Local weather and atmospheric conditions can have an effect on the aircraft noise that reaches the adjacent communities. Under poor weather conditions, departure back-blast and arrival reverse-thrust noise can sometimes travel further since the sounds associated with aircraft operations are amplified.
3/25/2017	11:17 am	3/18/2017	11:32 am	Lake Balboa	Unusually loud	The aircraft noise on Saturday, March 18, 2017 at 11:32 was associated with a FAA certified Stage 3 Learjet LJ25 departure from VNY. The departure from VNY runway 16R was under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations. Additionally, the aircraft-specific Single Event Noise Exposure Level (SENEL)

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** Disturbance is as reported by complainant.

Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
3/25/2017	11:19 am	3/12/2017	10:03 am	Lake Balboa	Unusually loud	<p>established in the VNY Fly Friendly Quiet Jet Departure Program was not exceeded.</p> <p>The aircraft noise you reported on Sunday, March 12, 2017 at 10:03 was associated with a Challenger CL60 departure from VNY. The departure from VNY runway 16R was under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations. Additionally, the aircraft-specific Single Event Noise Exposure Level (SENEL) established in the VNY Fly Friendly Quiet Jet Departure Program was not exceeded. Please see page 8 of the VNY Noise Program brochure for more information on the program by clicking "Noise Program" at www.lawa.org/VNYNoise/ In addition, the volume of jet operations at VNY has been increasing slightly with the improving economy since reaching a low in 2009, so compared to the past few years there may be more frequent jet departures over your community. Please note, airports do not have jurisdictions over aircraft in flight, how frequently or where the Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC) may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety.</p>
3/27/2017	8:47 am	3/27/2017	8:35 am	Encino	Flying over home	<p>The jet aircraft you reported on Monday, March 27, 2017 at 08:35 was a departure from Van Nuys Airport (VNY) under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC).The departure was consistent with normal VNY departure operations and the aircraft was in full compliance with all City of Los Angeles and Federal regulations/laws. Please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do" related to FAA regulations and local City Ordinances. The quick facts may be found by clicking the "Noise Management Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, airports do not control aircraft in flight. The FAA has ultimate authority over aircraft and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.</p>
3/29/2017	4:38 pm	3/17/2017	10:11 pm	North Hills	Unusually loud	<p>Your residence is located under or near the standard arrival route to Van Nuys Airport (VNY) and is subject to numerous arrival aircraft on final approach for landing. Additionally, the volume of jet operations at VNY has been increasing slightly each year with the improving economy since reaching a low in 2009, so compared to the past few</p>

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						years there may be more frequent jet arrivals over your community. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
3/29/2017	10:52 pm	3/29/2017	10:50 pm	Encino	Flying over home	The general complaint or concern that you referred to on Wednesday, March 29, 2017 at 22:50 may be related to the increase in aircraft traffic in the greater Los Angeles basin. The location of your residence and surrounding community is subject to numerous aircraft transiting to and from the many Southern California airports, including VNY. It is not uncommon for aircraft departing VNY to overfly your community for destinations to the south, the north or the west. In addition, the volume of aircraft operations, including jet operations at VNY has been increasing slightly with the improving economy since reaching a low in 2009, so compared to the past few years there may be more frequent departures over your community. Additionally, the Gulfstream G-550 departure that corresponded with the time of your complaint was in full compliance with all federal and local city regulations, Lastly, airports do not have jurisdictions over aircraft in flight, how frequently or where the Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC) may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. Additionally, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ . Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters.
3/30/2017	8:09 am	3/30/2017	8:09 am	Encino	Flying over home	The jet aircraft you reported on Thursday, March 30, 2017 at 08:09 was a departure from Van Nuys Airport (VNY) under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC).The departure was consistent with normal VNY departure operations and the aircraft was in full compliance with all City of Los Angeles and Federal regulations/laws. Flight patterns and altitudes for aircraft are standardized and determined by FAA procedures and electronic navigational aid equipment. These air routes are established to ensure flights, from various directions, receive adequate separation while approaching and departing Los Angeles area airports.

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						Aircraft do not fly over a line on the ground. Aircraft executing the same procedures will have a natural spread where they fly over the ground. Please note that airports do not have jurisdiction on aircraft in flight. Arrival and departure patterns at VNY are not within our jurisdiction, but we try to work with the FAA to minimize the impact on nearby residential areas. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. Please contact the FAA at FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for more information regarding this matter.

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