T2 BHS Improvement Project
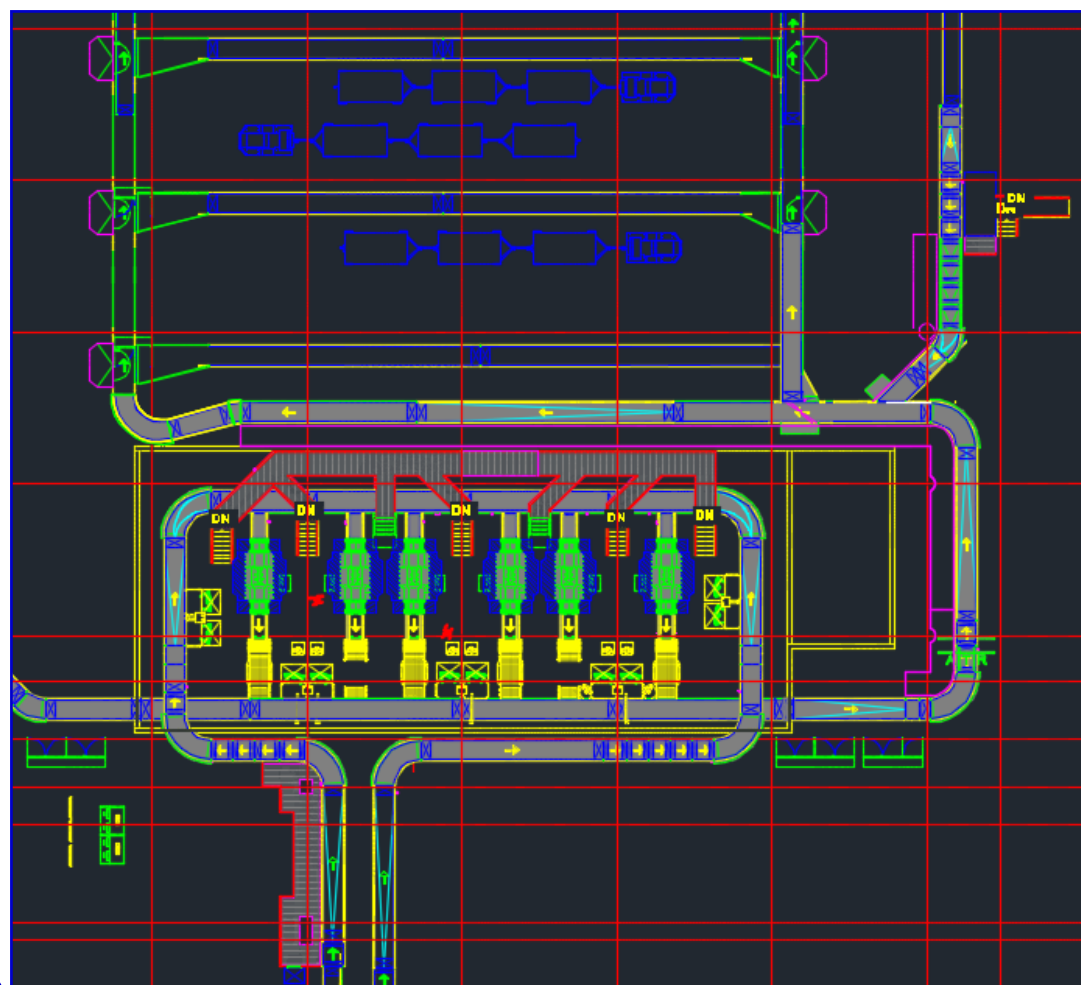
For over twenty years the Terminal 2 airlines have been using the same outbound Baggage Handling System (BHS). Following the events of September 11, 2001, the Transportation Security Administration (TSA) launched an initiative to screen all commercial airline passenger baggage. The TSA bag screening operations are conducted via stand-alone Explosive Detection System (EDS) units that are located in the Terminal 2 ticketing lobby.

To support the Terminal 2 Renovation Program, LAWA and the TSA desire to relocate the lobby based bag screening function to a location on the Terminal 2 ramp. In order to accomplish this relocation certain modifications and improvements must be made to the BHS. The Board of Airport Commissioners approved the TBITEC-LAWA Acquisition Agreement allowing TBITEC to execute the construction agreements necessary to implement the BHS Improvement Project.

Construction activities will begin later this year and will have impacts on both the Terminal 2 ticketing lobby and bag room operations. AvAirPros is working closely with the TSA, TBITEC and LAWA to maintain airlines and airport operations with as minimal disruption as possible.

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TBITEC Newsletter

LAX IS HAPPENING

LAWA has launched a new campaign to inform the traveling public of the capital program and vision for LAX with real-time tips on traffic and travel. The tag line 'LAX is happening' is meant to provide a creative twist on the age old 'pardon our dust' construction slogan. The below graphics can be found at the @FlyLAXAirport Twitter feed, the www.laxishappening.com website and local billboards.

TBITEC member airlines have been and will continue to be a part of the following components of the on-going multi-billion dollar modernization program:

→ Crossfield Taxiway & Taxilane S
→ TBIT Modernization
→ Bradley West Modernization
→ Terminal 4 Connector
→ Central Utility Plant Replacement
→ Terminal 2 Renovation Program
→ Curbside Appeal Project
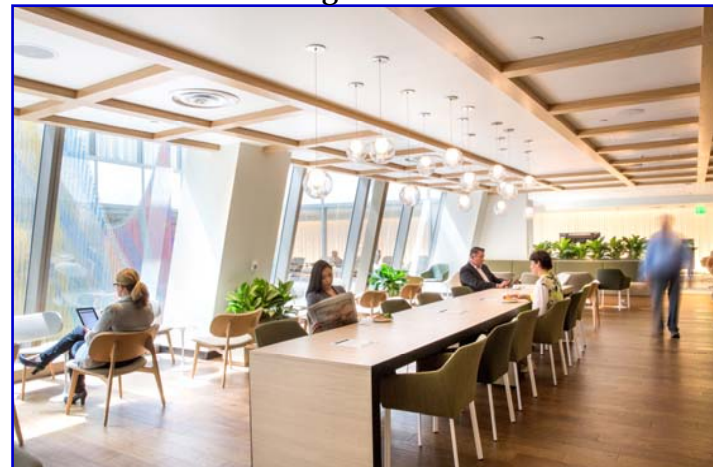
Los Angeles Business Lounge

Managing airline QANTAS, together with joint owners and oneworld partners Cathay Pacific and British Airways, officially unveiled the new Los Angeles Business Lounge at TBIT on 17 June 2014. This lounge offers a new standard of luxury for passengers with a contemporary design that reflects Californian culture combined with signature elements from each airline, featuring a communal fireplace and a central glass atrium.

The new Los Angeles Business Lounge offers 400 passengers the following:

+ Menus Influenced by Multicultural California
+ Dining Area
+ Cocktail Bar
+ Barista Service
+ Enhanced Buffet
+ Contemporary and Premium Design Aesthetic
+ Mid-Century American Designed Furniture
+ Circular Fireplace
+ Glass Atrium
+ Faster WiFi
+ New Workstations
+ Nine Shower Suites with Aurora Spa Amenities

Upon completion of all phases in early 2015, it will offer seating for 600 passengers. This combined with the new world-class Qantas First Lounge, will be more than double the size of the former oneworld lounge.

TBIT Ticketing Lobby

As the TBIT community is well aware, there is an ever increasing population of passengers in the ticketing lobby. While the increase is of course due to the additional flights operating out of TBIT, the long passenger queue lines have always been a challenge. LAWA has committed to try and alleviate this problem and there are essentially two ways to improve passenger throughput, building more space to accommodate more ticket counters or new technology. LAWA has chosen to address the ticketing lobby congestion with technology and implementation of a self-service devices given that there are no cost effective options available to accommodate more ticket counters.

Technology of today is increasingly relying on the passenger and much of the traveling public expect more self-service functions for check-in. The main component of this LAWA initiative will be the self-service kiosk which will be the cornerstone of the proposed solution and use of technology at TBIT. Development of the solution to accommodate the increase in flights and passenger volume will require TBITEC participation. LAWA will look for those TBIT airlines interested in embracing this technology to provide input as to the appropriate configuration and use of these self-service devices.

Terminal 2 Program Schedule

LAWA is in the midst of multiple projects and programs across the LAX campus that impact the TBITEC member airlines as discussed on the cover page. The Terminal 2 Renovation Program is among these projects and the below schedule highlights the major program components. More detailed information will be provided in future newsletters and during working sessions with the Terminal 2 airlines.