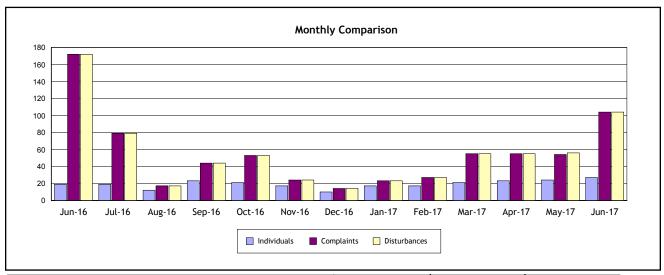
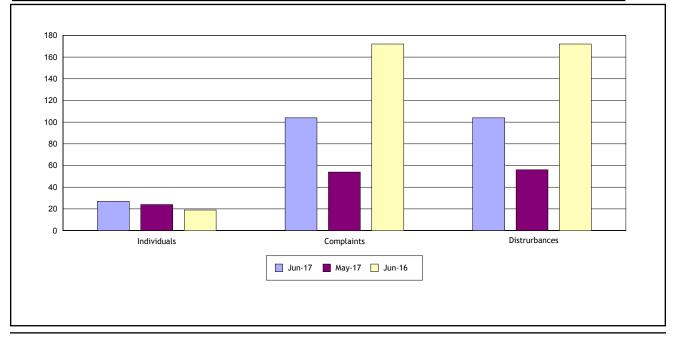


Individuals Submitting Noise Complaints27Noise Complaints Received104Noise Disturbances Reported104

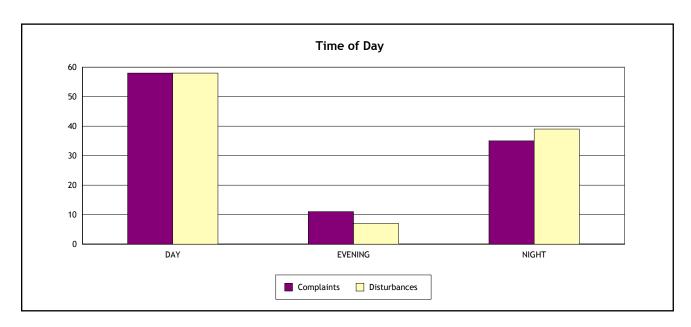


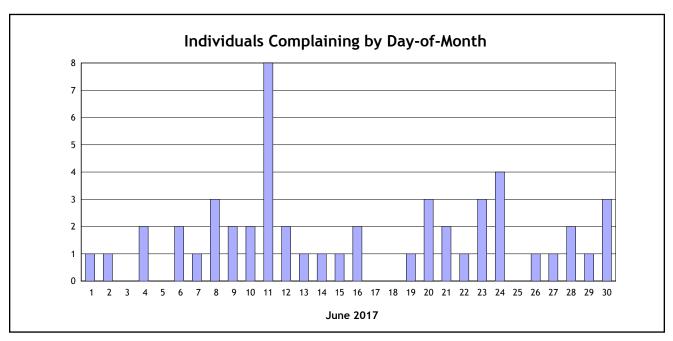
	June 2017	May 2017	% Change	June 2016	% Change
Individuals	27	24	13%	19	42%
Complaints	104	54	93%	172	-40%
Disturbances	104	56	86%	172	-40%





	Day (7:00 am - 7:00 pm)	Evening (7:00 pm - 10:00 pm)	Night (10:00 pm - 7:00 am)
Complaints	58	11	35
Disturbances	58	7	39







Aircraft Noise Community Response Report Complaint Distribution by City and Complainant Van Nuys Airport

Period: June 2017

City	Individuals	Complaints	Percentage of Complaints**	
Encino	2	11	11%	
Hermosa Beach	1	1	< 1%	
Lake Balboa	2	2	2%	
Monterey Park	2	3	3%	
North Hills	2	6	6%	
Northridge	1	1	< 1%	
Reseda	1	1	< 1%	
Sherman Oaks	4	46	44%	
Van Nuys	12	33	32%	
TOTAL	27	104	0 10 20 30 40 50 60 70 80 90	0 100

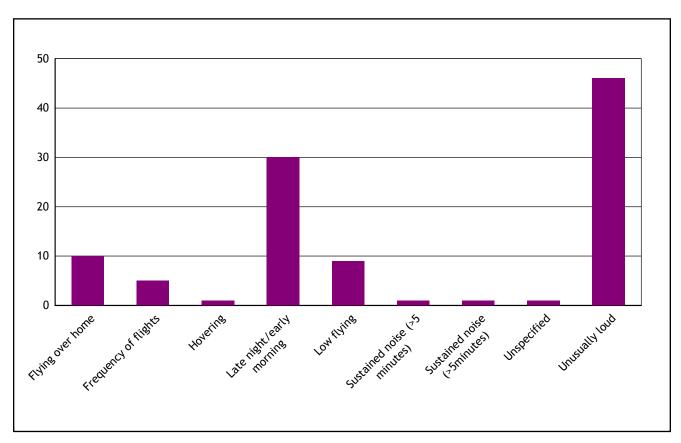
Individuals	Complaints	Percentage of Complaints**	
*One Individual (Sherman Oaks)	43	41%	
,			
*One Individual (Van Nuys)	21	20%	
*One Individual (Encino)	10	10%	
Individuals Reporting 2 To 5 Complaints	9	9%	
Individuals Reporting One Complaint	21	20%	
TOTAL Individuals : 27	104	0 10 20 30 40 50 60 70 80 90 100	

 $[\]ensuremath{^*}$ One individual reporting 6 or more complaints shown by city.

 $[\]ensuremath{^{**}}$ All percentages are rounded to the nearest whole number.



Type of Disturbance*	Number of Complaints		
Flying over home	10		
Frequency of flights	5		
Hovering	1		
Late night/early morning	30		
Low flying	9		
Sustained noise (>5 minutes)	1		
Sustained noise (>5minutes)	1		
Unspecified	1		
Unusually loud	46		
TOTAL	104		



Note: * As reported by complainant.



Conta	ict	Disturb	ance			
Date	Time	Date	Time	City	Disturbance**	Findings
6/04/2017	11:48 am	5/05/2017	11:00 am	Lake Balboa	Flying over home	Aircraft fly under the control and direction of the Federal Aviation Administration (FAA)
						Air Traffic Controllers (ATC). Some aircraft fly under Visual Flight Rules (VFR) and must
						adhere to FAA rules and regulations that govern such activities. These air routes were
						established to ensure flights, from various directions, receive adequate separation while
						approaching and departing Los Angeles area airports. Please note that Van Nuys Airport
						has had a volunteer policy in place for many years asking pilots, especially those that fly
						jet aircraft to fly straight out to the Sepulveda Flood Basin prior to engaging their turns.
						VNY staff also started an extensive outreach effort at the end of 2014 to inform the FAA
						VNY Air Traffic Control (ATC) Tower, pilots, operators, flight schools, FBOs, etc., of the
						"early turn" issue for prop aircraft departing VNY. In particular, Los Angeles World
						Airports (LAWA) emphasized that aircraft are to fly straight out to the Flood Basin before
						commencing any turns, unless directed otherwise by the FAA ATC. These outreach efforts
						continue to be made from time to time, especially in the spring and summer months when
						flight-training activity typically increase. Lastly, please refer to the VNY Noise
						Management "quick facts" for a brief list of enforcement and regulatory actions VNY
						"can" and "cannot do," related to FAA regulations and local City Ordinances. The quick
						facts may be found online under the "Noise Management - Quick Facts" link at
						www.lawa.org/VNYNoise/. Lastly, please note that airports do not control aircraft in
						flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually
						all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with
						the major emphasis on safety. The FAA may be contacted by writing to FAA
						Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information
						regarding this matter.
6/07/2017	11:13 am	6/07/2017	11:11 am	North Hills	Unusually loud	The aircraft you reported on Wednesday, June 7, 2017 at 11:11 was a Gulfstream G-III
						arrival conducted under the control and direction of Federal Aviation Administration
						(FAA) Air Traffic Controllers (ATC). This arrival was consistent with normal VNY arrival
						procedures. This arrival passed over your neighborhood at approximately 1260 feet Mean
						Sea Level (MSL), which is normal for an aircraft on a short final approach to land. Your
						residence is located near the standard arrival route for runways 16R and 16L and is

^{*} Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

^{**} Disturbance is as reported by complainant.

Conta	act	Disturba	ance			
Date	Time	Date	Time	City	Disturbance	Findings
						subject to numerous arrival aircraft on final approach for landing. Please note that airports do not have jurisdiction over aircraft in flight, how frequently or where the Federal Aviation Administration (FAA) Air Traffic Control (ATC) may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. Lastly, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under "Noise Management Quick Facts" link at www.lawa.org/VNYNoise/. Please contact the FAA by writing to FAA Western Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters.
6/08/2017	5:48 pm	6/08/2017	5:35 pm	Van Nuys	Unusually loud	The aircraft you reported on Thursday, June 8, 2017 was an Embraer E135 Regional Jet arrival to Hollywood-Burbank Airport (BUR) and was not associated with Van Nuys Airport (VNY) operations. Your residence is located near the standard arrival route to BUR runway 08 and is subject to numerous arrival aircraft on final approach for landing. Departing jet aircraft from VNY runway 16R fly over or near your residence as well. However, there was no jet operations that departed from VNY during the time period you selected. Please contact the BUR Hotline at (800) 441-0409 for further information regarding these flights. Aircraft fly under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) that control virtually all aircraft that depart from, transition and arrive to the many Los Angeles area airports. Airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. Please contact the FAA by writing to FAA Western Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters. We apologize for any issues you may have had accessing WebTrak on Google Chrome. Please make sure you are using the latest version of the web browser to ensure compatibility. Staff will also investigate and follow up with the WebTrak vendor as necessary.
6/09/2017	10:17 pm	6/09/2017	10:04 pm	Encino	Unusually loud	The aircraft you reported on Friday, June 9, at 22:03 (+- 30 minutes) were six (6) Boeing B737 arrivals to Hollywood-Burbank Airport (BUR) and were not associated with Van Nuys Airport (VNY) operations. Your residence is located under/ near the standard arrival route to BUR runway 33 and is subject to numerous arrival aircraft on approach for landing. Departing jet aircraft from VNY runway 16R, on occasion fly over or near your residence as well. However, there were no jet operations that departed from VNY during

^{*} Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

^{**} Disturbance is as reported by complainant.

Conta	nct	Disturba	ance			
Date	Time	Date	Time	City	Disturbance	Findings
						the time period you selected. Please contact the BUR Hotline at (800) 441-0409 for further information regarding these flights. Aircraft fly under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) that control virtually all aircraft that depart from, transition and arrive to the many Los Angeles area airports. Airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. Please contact the FAA by writing to FAA Western Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters.
6/11/2017	9:07 am	6/11/2017	6:18 am	Sherman Oaks	Late night/early morning	The jet aircraft you reported on Sunday, June 11, 2017 at 06:18 was a Global Express XRS that departed from Van Nuys Airport (VNY) under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations and procedures and was not in violation of any federal or local city regulations, such as the VNY Curfew Ordinance. For more information on the VNY Curfew Ordinance, please visit www.lawa.org/vnynoise. Additionally, please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
6/11/2017	2:25 pm	6/10/2017	11:30 pm	Sherman Oaks	Late night/early morning	The general complaint or concern that you referred to regarding the frequency of aircraft activity in your neighborhood is may be attributed to the proximity of your residence to Van Nuys Airport (VNY). It is not uncommon for aircraft departing from or arriving to VNY to overfly your community. In addition, the volume jet operations at VNY has been increasing slightly with the improving economy since reaching a low in 2009, so compared to the past few years there may be more frequent jet departures over your community. Lastly, the jet airplane you reported on Saturday, June 10, 2017 at 23:30 was a Gulfstream G-III that departed from VNY under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). A preliminary investigation by VNY Airport Operations staff shows that this Gulfstream G-III is equipped with an early version hushkit to comply with Stage 3 certification, but does not

^{*} Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

^{**} Disturbance is as reported by complainant.

	Conta	ict	Distur	pance			
D	ate	Time	Date	Time	City	Disturbance	Findings

qualify the aircraft to depart during the Curfew Hours (23:00 until 07:00 a.m. the following day). Subsequently, this departure triggered an automatic investigation and a Notice of Violation has been sent the Los Angeles City Attorney's Office for further investigation and enforcement as necessary. For more information on the Curfew Ordinance, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.

6/11/2017 2:50 pm 6/10/2017 11:30 pm Van Nuys Unusually loud

The general complaint or concern that you referred to regarding the frequency of aircraft activity in your neighborhood is may be attributed to the proximity of your residence to Van Nuys Airport (VNY). It is not uncommon for aircraft departing from or arriving to VNY to overfly your community. In addition, the volume jet operations at VNY has been increasing slightly with the improving economy since reaching a low in 2009, so compared to the past few years there may be more frequent jet departures over your community. Lastly, the jet airplane you reported on Saturday, June 10, 2017 at 23:30 was a Gulfstream G-III that departed from VNY under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). A preliminary investigation by VNY Airport Operations staff shows that this Gulfstream G-III is equipped with an early version hushkit to comply with Stage 3 certification, but does not qualify the aircraft to depart during the Curfew Hours (23:00 until 07:00 a.m. the following day). Subsequently, this departure triggered an automatic investigation and a Notice of Violation has been sent the Los Angeles City Attorney's Office for further investigation and enforcement as necessary. For more information on the Curfew Ordinance, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may

Note: Investigation currently limited to one report of disturbance per complaint, and a maximum of five complaints per individual per month.

D: 4 4

^{*} Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

^{**} Disturbance is as reported by complainant.

Conta	Contact		ance			
Date	Time	Date	Time	City	Disturbance	Findings
						be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.
6/11/2017	4:33 pm	6/11/2017	4:26 pm	Van Nuys	Flying over home	The general complaint or concern that you referred to regarding the frequency of aircraft activity in your neighborhood is may be attributed to the proximity of your residence to Van Nuys Airport (VNY). It is not uncommon for aircraft departing from or arriving to VNY to overfly your community. In addition, the volume jet operations at VNY has been increasing slightly with the improving economy since reaching a low in 2009, so compared to the past few years there may be more frequent jet departures over your community. Lastly, the jet aircraft you reported on Sunday, June 11, 2017 at 16:26 was a Boeing B727 that departed from Van Nuys Airport (VNY) under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations and procedures and was not in violation of any federal or local city regulations. Additionally, please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at ww.lawa.org/VNYNoise/. Lastly, airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
6/15/2017	6:12 pm	6/15/2017	5:55 pm	Van Nuys	Unspecified	The helicopter that you reported on Thursday, June 11, 2017 at 17:55 was operated for Children's Hospital Los Angeles and was under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The helicopter was conducting a Medevac Operation (Lifeguard, Life Saving Operation) and was given priority handling during their mission by ATC. For future concerns regarding helicopter operations, please also refer to the "Los Angeles Helicopter Noise Initiative's Automated Complaint System" by the FAA. The intent of the system is to obtain and analyze the complaint data to help identify patterns and trends in helicopter operations, improve the understanding of community reaction to helicopter noise, and inform future efforts to develop and implement noise abatement measures. For more information and to submit a complaint to the ACS, please go to http://heli-noise-la.com/webtrak/ Additionally, please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at

^{*} Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

^{**} Disturbance is as reported by complainant.

Conta	act	Disturb	ance			
Date	Time	Date	Time	City	Disturbance	Findings
						ww.lawa.org/VNYNoise/. Lastly, airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
6/24/2017	2:43 am	6/24/2017	2:33 am	North Hills	Flying over home	The aircraft overflights you reported on Sunday, June 24, 2013 were two Gulfstream G-IVs that landed on runway 16R at 02:21 and 02:24 respectively and a third Gulfstream G-IV that landed on runway 16R at 03:10. All three jet arrivals were under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). This arrival was consistent with normal VNY arrival procedures. Please note that your residence is located near the standard arrival route for runways 16R and 16L and is subject to numerous arrival aircraft on final approach for landing. Flight patterns and altitudes for aircraft are standardized and determined by FAA procedures and electronic navigational aid equipment. These air routes are established to ensure flights, from various directions, receive adequate separation while approaching and departing Los Angeles area airports. Additionally, please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box
6/24/2017	10:19 am	6/24/2017	10:08 am	Van Nuys	Flying over home	92007, Los Angeles, CA 90009 for further information. The aircraft you reported on Saturday, June 24, 2017 at 10:08 were vintage military single radial engine propeller driven AT6F Texans that conducted training in preparation for a scheduled parade flyover on the Fourth of July. These aircraft were under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). Additionally, please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the

^{*} Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

^{**} Disturbance is as reported by complainant.

Conta	Contact		ance	ce		
Date	Time	Date	Time	City	Disturbance	Findings
						"Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
6/26/2017	11:27 pm	6/26/2017	' 11:22 pm	Lake Balboa	Late night/early morning	The aircraft you reported on Monday, June 26, 2017 at 22:23 was a Falcon FA50 that departed from Van Nuys Airport (VNY) under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations and procedures and was not in violation of any federal or local city regulations, such as the VNY Curfew Ordinance. For more information on the VNY Curfew Ordinance, please visit www.lawa.org/vnynoise. Additionally, please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
6/28/2017	7:23 pm	6/28/2017	7:10 pm	Northridge	Unknown	The aircraft you reported on Wednesday, June 28, 2017 at 19:10 8 were vintage military single radial engine propeller driven AT6F Texans that conducted training in preparation for a scheduled parade flyover on the Fourth of July. These aircraft were under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). Additionally, please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.

^{*} Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

^{**} Disturbance is as reported by complainant.